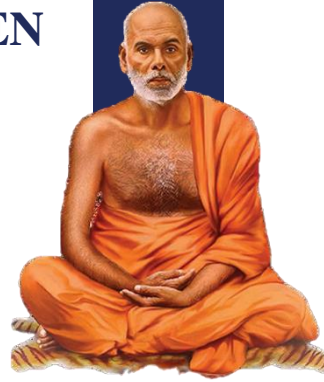




SREE NARAYANA COLLEGE FOR WOMEN
KOLLAM, KERALA- 691 001



2.7.1 STUDENT SATISFACTION SURVEY (SSS) ON OVERALL INSTITUTIONAL PERFORMANCE



SREE NARAYANA COLLEGE FOR WOMEN, KOLLAM

STUDENT SATISFACTION SURVEY 2023-24

IQAC of the Institution has designed questionnaire for Student Satisfaction Survey, collecting feedback from the students as per the guidelines given by NAAC. The survey was conducted to assess students' satisfaction on overall performance of the institution with regard to the teaching, learning and evaluation processes followed in the college.

Parameters assessed:

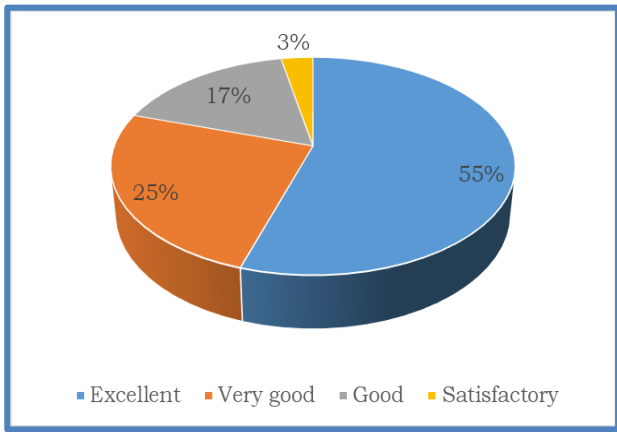
Sl. No	Parameters
1	Preparation of study topics by teachers
2	Coverage of syllabus
3	Communication efficacy of teachers
4	Fairness of internal evaluation process
5	Promotion of project works, field visits and study tours
6	Information on expected competencies, course outcomes and program outcomes
7	Identification and encouragement of student strengths
8	Encouragement for participation in extracurricular activities
9	Participation in extension/club activities
10	Timely feedback on assignments and examinations
11	Fairness of continuous internal evaluation methods
12	Usage of ICT for teaching
13	Organizing seminars and lectures by eminent personalities
14	Overall quality of teaching-learning process

Summary of student responses

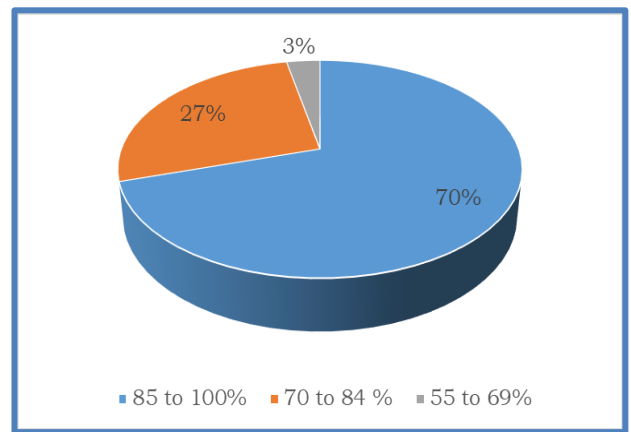
The Student Satisfaction Survey focuses mainly on the overall experience of the students from the institution with regard to the teaching-learning processes. The responses were collected from 689 students of UG and PG programmes of the Institution. Average student satisfaction index is 94.64 %.

Student Satisfaction Index on teaching, learning & evaluation - 2023-24

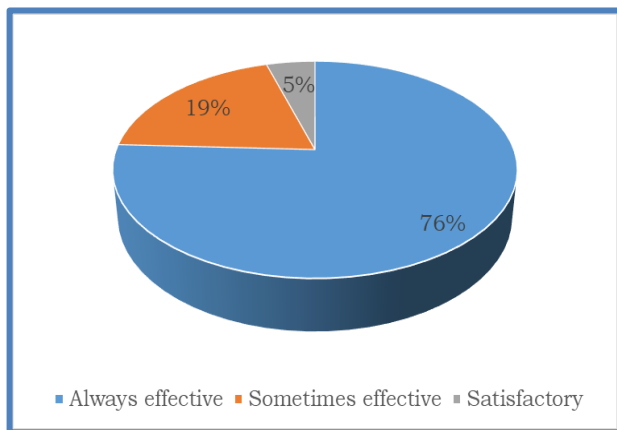
Sl. No.	Parameters	SS (%)
1	Preparation of study topics by teachers	97
2	Coverage of syllabus	97
3	Communication efficacy of teachers	95
4	Fairness of internal evaluation process	97
5	Promotion of project works, field visits and study tours	94
6	Information on expected competencies, course outcomes and program outcomes	95
7	Identification and encouragement of student strengths	92
8	Encouragement for participation in extracurricular activities	93
9	Participation in extension/club activities	92
10	Timely feedback on assignments and examinations	92
11	Fairness of continuous internal evaluation methods	95
12	Usage of ICT for teaching	95
13	Organizing seminars and lectures by eminent personalities	97
14	Overall quality of teaching-learning process	94



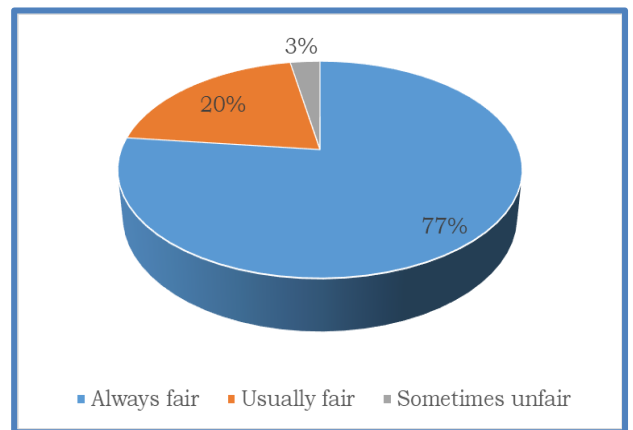
How well do the teachers prepare for classes?



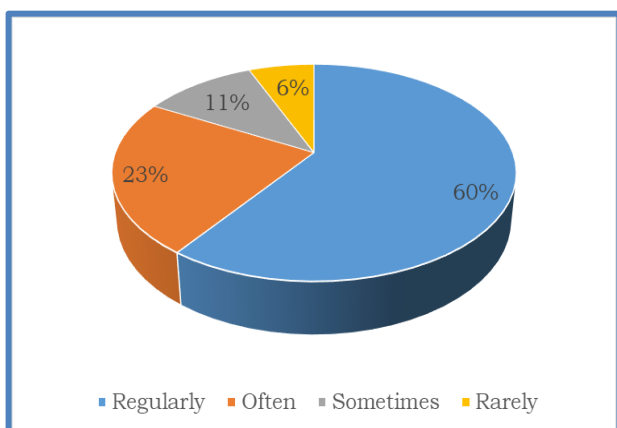
How much of the syllabus was covered in the class?



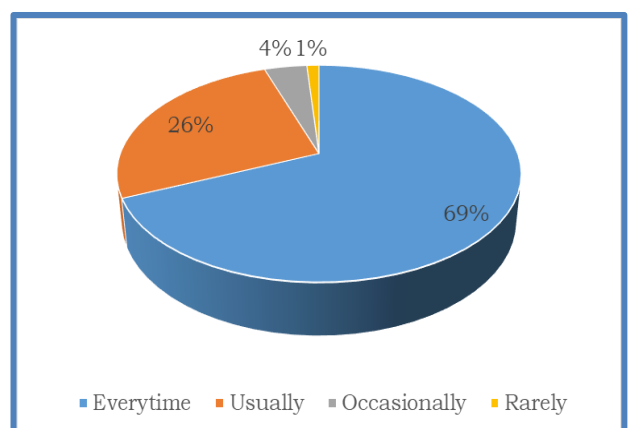
How well were the teachers able to communicate?



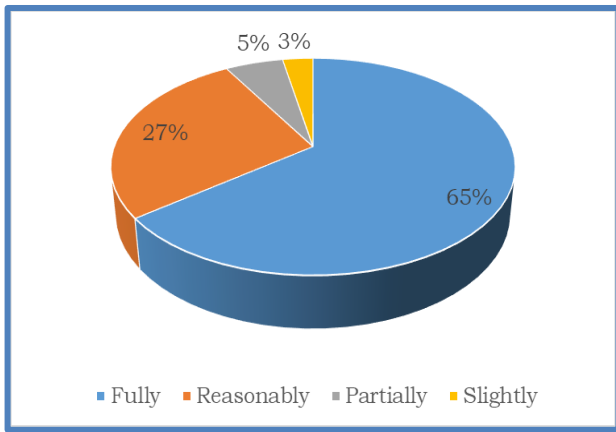
Fairness of the internal evaluation process by the teachers



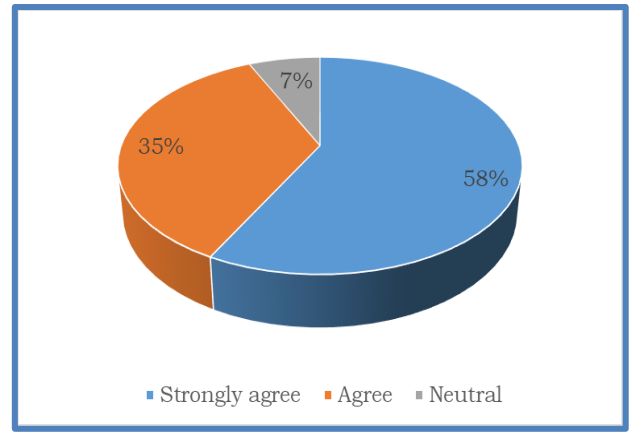
The institute takes active interest in promoting project works, field visit/study tour opportunities



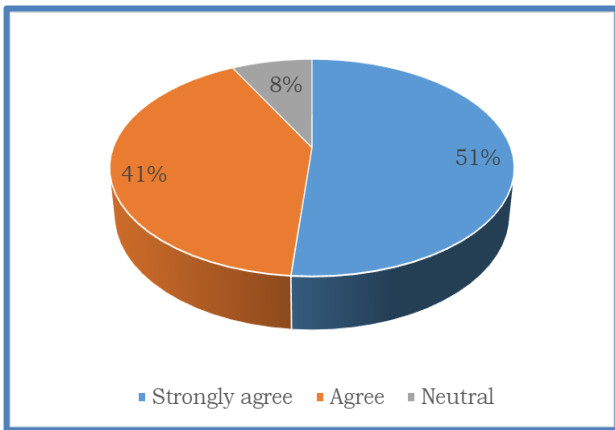
Teachers inform you about your expected competencies, course outcomes and programme outcomes.



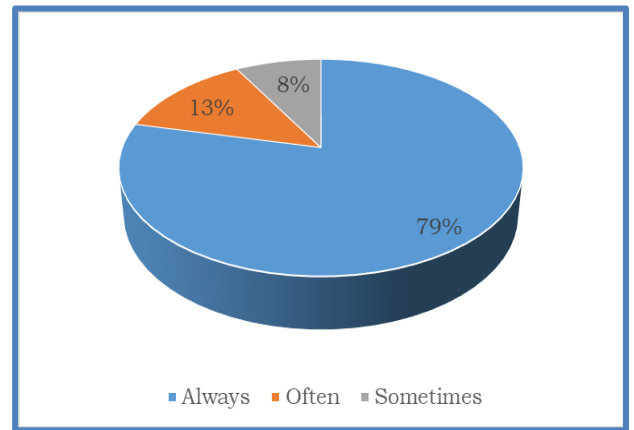
Teachers identify your strengths and encourage you with providing right level of challenges.



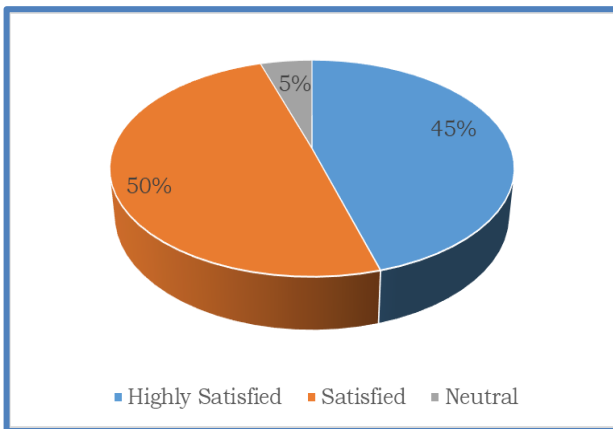
Teachers encourage you to participate in extracurricular activities.



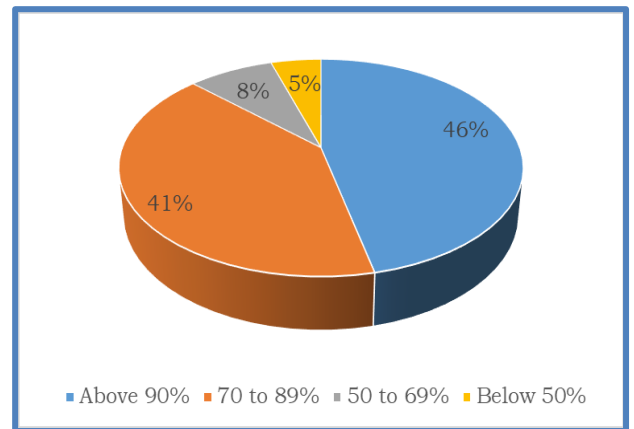
Students are encouraged to participate in extension/club activities



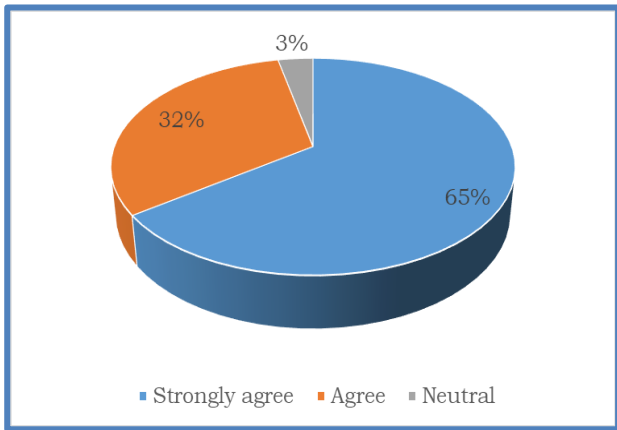
Are the teachers providing timely feedback on assignments and exams?



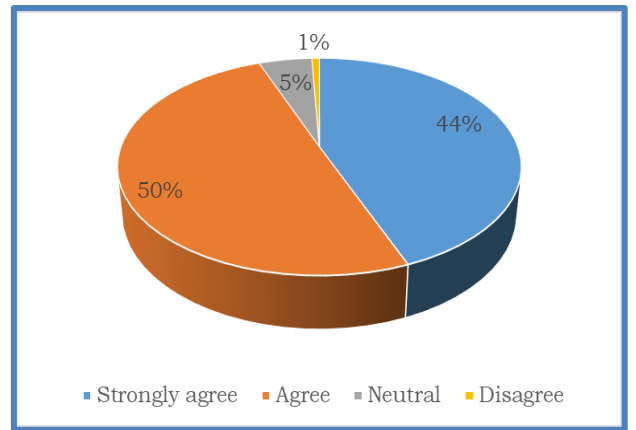
Are you satisfied with the continuous internal evaluation (CIE) methods used in your course?



What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



The Institution organizes seminars/invited lectures by eminent personalities on academically and socially relevant subjects



Overall quality of teaching-learning process in your institute is very good.

SREE NARAYANA COLLEGE FOR WOMEN, KOLLAM

**ACTION TAKEN REPORT
STUDENT SATISFACTION SURVEY 2023-24**

The IQAC of SN College for Women, gathered feedback from students on the teaching, learning and evaluation process of the institution during the Academic Year 2023-24. The purpose of the survey was to evaluate the satisfaction level of students with regard to the effectiveness of the teaching, learning and evaluation mechanisms followed in the college. Responses were collected from 689 students and the overall satisfaction index of the students was 94.64%. In response to feedback and suggestions, the college administration implemented measures to address the concerns of the students.

Sl. No.	Suggestions from students	Actions taken
1	Promotion of project works, field visits and study tours	Directed all Departments to organize institutional visits, study tours and field visits as required by the curriculum
2	Information on expected competencies, course outcomes and program outcomes	Course and program outcomes included in College Website and instructed all tutors to communicate the course outcomes during the orientation session for First Year students
3	Identifying and help overcoming student weaknesses	Directed all Departments to ensure mentoring sessions and introduce peer teaching
4	Inculcation of soft skills, life skills and employability skills	Directed Departments and concerned Clubs to organize specific programs on soft skills, life skill and entrepreneurship development



[Handwritten Signature]

Principal - In - Charge
Sree Narayana College for Women
Kollam

